

## VICTIMS OF CRIME INFORMATION AND RESOURCES

### **Initial Police Response**

When you call for police, your call goes to one of two places. 911 and 825-2280 go directly to the Hamilton County Communications Center on Hamilton Avenue. 911 is the preferred resource for emergencies. The Communication Center will dispatch the police to you. These dispatchers are not Colerain Township employees.

321-COPS is a direct line to the Colerain Police Department and should be used for non-emergency information or to call for an officer. If the clerk does not answer your call, it automatically forwards to the Communication Center.

Officers are dispatched based on the geographic location of their beat. Each call is assigned a priority number to help the officer prioritize response to multiple calls.

If you call for an officer to investigate a complaint, and not to file a report, you may or may not see the officer. An example would be for a suspicious person seen in the area. The officer may find the individual before coming to your street. If you want a return call to find out what happened, please tell the dispatcher when you call.

The officer will gather the necessary information and may, if time allows and there are leads that can be followed-up on immediately, conduct a preliminary investigation. Many cases require a more in-depth investigation by one of our detectives.

If the officer is able to make an arrest ([see definition of probable cause](#)), there are several options:

1. Immediate arrest of the suspect.
2. Issuance of an arrest warrant if the suspect is not on scene.
3. Issuance of a summons to appear in court.
4. Mediation between the victim and offender.

When a warrant is issued, this information is attached to the suspect's social security number and name. When that suspect is contacted by police, the warrant

will appear. There can be a length delay between issuance of a warrant and location of the suspect.